



COMPETENCE CALL CENTER



COMPETENCE CALL CENTER.

OUR COMPETENCE. OUR PROMISE.

COMPETENCE CALL CENTER IS ONE OF THE LEADING CALL CENTERS IN EUROPE.

CCC IS A FINANCIALLY STRONG, POWERFULLY EXPANDING COMPANY WITH A CLEAR FOCUS ON QUALITY.

COMPETENCE IS THE PROMISE OF CCC.

COMPETENCE CALL CENTER OFFERS EXCELLENT INTERNATIONAL CALL CENTER SOLUTIONS AT THE HIGHEST QUALITY LEVEL FOR YOUR INCOMING CALLS, OUTGOING CAMPAIGNS, WRITTEN SERVICES AND NON-VOICE BACKOFFICE ACTIVITIES.

WE HAVE ALREADY PROVEN OUR COMPETENCE AND FULFILLED OUR PROMISE IN MORE THAN **100 MILLION CUSTOMER CONTACTS** COVERING MORE THAN **20 LANGUAGES**.

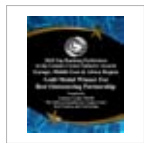
WITH MORE THAN **2,500 CCC EMPLOYEES** AT **9 LOCATIONS** IN 6 COUNTRIES (AUSTRIA, GERMANY, ROMANIA, SLOVAKIA, SWITZERLAND, TURKEY), WE HAVE ALREADY WON **28 INTERNATIONAL AWARDS** FOR OUR EXCEPTIONAL SOLUTIONS IN CALL CENTER MANAGEMENT AND IN PROFESSIONAL CUSTOMER COMMUNICATION OVER THE PHONE.

TAKE A LOOK FOR YOURSELF. WE WARMLY WELCOME YOU TO YOUR CCC.

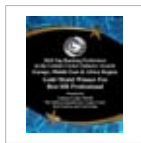
AUSTRIA | GERMANY | ROMANIA | SLOVAKIA | SWITZERLAND | TURKEY

COMPETENCE AWARDS.

28 INTERNATIONAL AWARDS CONFIRM COMPETENCE.



CONTACT CENTER
WORLD AWARDS 2010
„BEST OUTSOURCING
PARTNERSHIP IN EMEA“



CONTACT CENTER
WORLD AWARDS 2010
„BEST HR PROFESSIONAL
IN EMEA“



CONTACT CENTER
AWARDS 2010 „BEST
USE OF TECHNOLOGY
IN ROMANIA“



SPECIAL GOLDEN
ARROW AWARD
2010



CONTACT CENTER
WORLD AWARDS 2009
„BEST IT SUPPORT
PROFESSIONAL IN THE WORLD“



CONTACT CENTER
WORLD AWARDS 2009
„BEST OUTSOURCER
IN EMEA“



ERNST & YOUNG
AWARD 2009
„ENTREPRENEUR
OF THE YEAR“



CONTACT CENTER
AWARDS 2009
„BEST IT SUPPORT
PROFESSIONAL IN EMEA“



CONTACT CENTER
AWARDS 2009
„BEST CALL CENTER
SUPERVISOR IN ROMANIA“



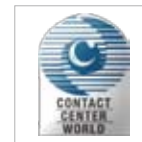
CONTACT CENTER
AWARDS 2009
„BEST MEDIUM CALL
CENTER IN ROMANIA“



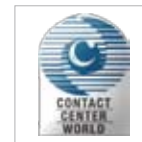
CONTACT CENTER
WORLD AWARDS 2008
„BEST OUTSOURCER
IN EMEA“



SAP
„BEST SAP-BCM
REFERENCE
CUSTOMER 2008“



CONTACT CENTER
WORLD AWARDS
2008 „BEST SALES
AGENT IN EMEA“



CONTACT CENTER
WORLD AWARDS 2008
„BEST OUTSOURCING
PARTNERSHIP IN EMEA“



GOLDEN ARROW
INTERNATIONAL
CONSULTING AWARD
2006



DMVÖ 2006,
SPECIAL AWARD
„E-CARD SERVICELINE“



CONTACT CENTER
WORLD AWARDS 2006
„BEST CONTACT CENTER
LEADER IN THE WORLD“



EUROPEAN CALL
CENTER AWARD 2006
„BEST CALL CENTER
ENVIRONMENT IN
EUROPE“



CONTACT CENTER
WORLD AWARDS 2006
„BEST CONTACT CENTER
LEADER IN EMEA 2006“



EUROPEAN CALL
CENTER AWARD
2005 „JUDGES
SPECIAL AWARD“



COLUMBUS 2004
BEST HOTLINE IN
AUSTRIA
VIENNA AIRPORT



EUROPEAN CALL
CENTER AWARD 2004
„CALL CENTER PROFFES-
SIONAL OF THE YEAR“



EUROPEAN CALL
CENTER AWARD 2004
„CAMPAIGN
OF THE YEAR“



COLUMBUS 2002
„BEST OUTGOING
CAMPAIGN IN AUSTRIA“
PREMIERE TV



CAT-AWARD 2001
„BEST CALL CENTER
MANAGEMENT
IN AUSTRIA“



COLUMBUS 2001
„BEST HOTLINE IN
AUSTRIA“ AUSTRIAN
CHAMBER OF COMMERCE

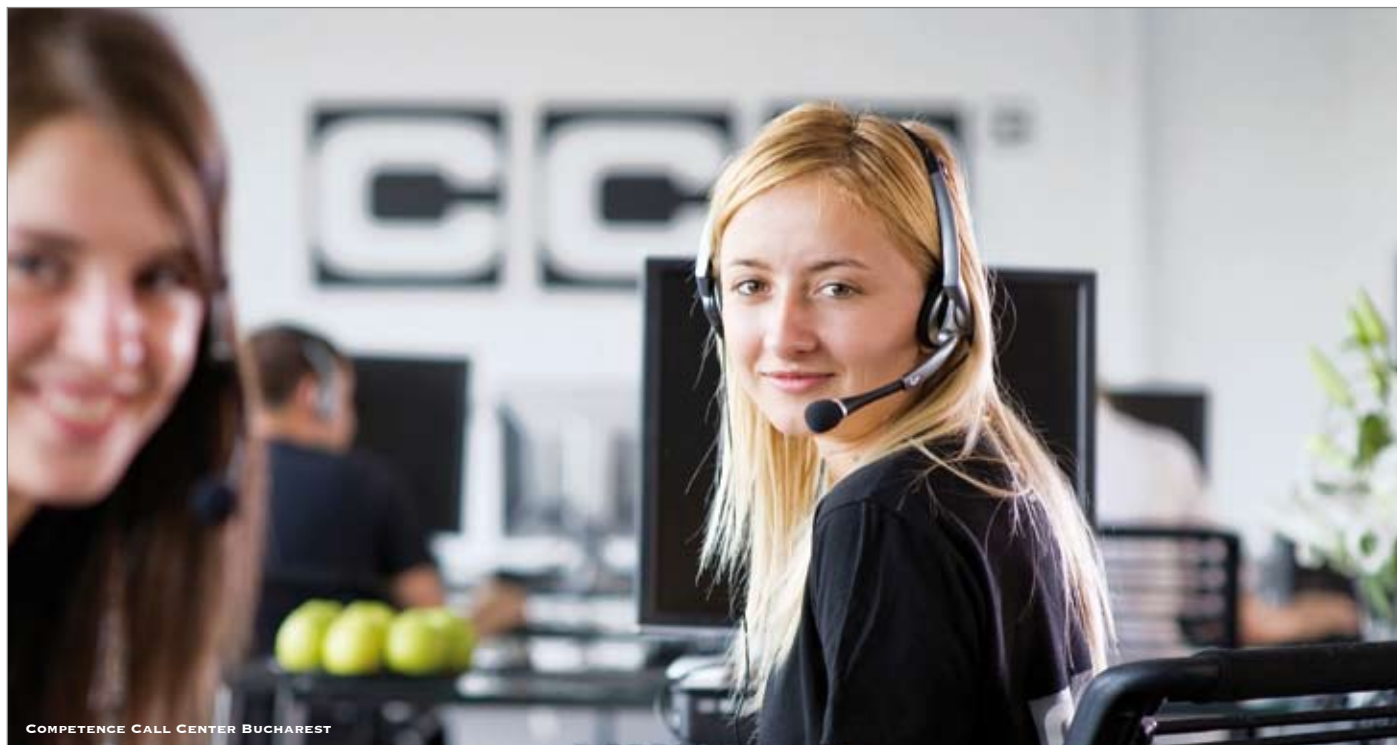


COLUMBUS 2000
„BEST OUTGOING
CAMPAIGN IN AUSTRIA“
T-MOBILE AUSTRIA



COLUMBUS 1999
„BEST HOTLINE
IN AUSTRIA“
T-MOBILE AUSTRIA

COMPETENCE CONTACT.
INTERNATIONAL CALL CENTER COMPETENCE.



COMPETENCE CALL CENTER BUCHAREST

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