



COMPETENCE CALL CENTER



COMPETENCE CALL CENTER.

OUR COMPETENCE. OUR PROMISE.

COMPETENCE CALL CENTER IS ONE OF THE LEADING CALL CENTERS IN EUROPE.
CCC IS A FINANCIALLY STRONG, RAPIDLY EXPANDING COMPANY WITH A CLEAR **FOCUS ON QUALITY**.

THE CCC QUALITY STANDARDS FOR OUR INCOMING HOTLINES, OUTGOING CAMPAIGNS,
WRITTEN CUSTOMER COMMUNICATION AS WELL AS BACKOFFICE ACTIVITIES AND BPO **HAVE BEEN**
CERTIFIED TO EN 15838, ISO 9001 AND ISO 10002.

WE HAVE ALREADY PROVEN OUR COMPETENCE AND FULFILLED OUR PROMISE IN **OVER 100 MILLION**
CUSTOMER CONTACTS COVERING **MORE THAN 20 LANGUAGES**.

WE HAVE ALREADY WON **35 INTERNATIONAL AWARDS** FOR OUR EXCEPTIONAL SOLUTIONS IN CALL CENTER
MANAGEMENT AND IN PROFESSIONAL CUSTOMER COMMUNICATION, PROVIDED BY **MORE THAN 3.000 CCC**
EMPLOYEES AT 10 LOCATIONS IN 7 COUNTRIES (AUSTRIA, FRANCE, GERMANY, ROMANIA, SLOVAKIA,
SWITZERLAND, TURKEY).

TAKE A LOOK FOR YOURSELF -
WE WARMLY WELCOME YOU TO YOUR CCC.

AUSTRIA | FRANCE | GERMANY | ROMANIA | SLOVAKIA | SWITZERLAND | TURKEY

COMPETENCE AWARDS.

35 INTERNATIONAL AWARDS CONFIRM OUR COMPETENCE.



ISO 9001, ISO 10002 & EN 15838

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